SAMSUNG CLOUD PRINT PC AGENT & DRIVER

用户指南

SAMSUNG

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用户手册信息

本手册描述如何使用该产品。它说明了如何在 Microsoft Windows 或 Mac 计算机上安装和卸载，以使用 **Samsung Cloud Print** 服务。还说明了如何使用已安装的 **Samsung Cloud Print**。

本用户手册中的屏幕截图可能与实际屏幕不同，这取决于固件/驱动程序版本。

语法

本手册中使用的语法约定如下表所示。

语法	描述	示例
粗体	显示的字符或控制面板按钮的名称使用粗体。	**开始 > 程序**
参考	提供有关产品功能和特性的附加信息和详细规格。	没有注册号码将无法登录。
预防措施	提供防止产品出现机械损坏或故障的相关信息。	如果已安装 Samsung Cloud Print Agent 和 Scan to Samsung Cloud，您必须删除这些应用，然后安装 Samsung Cloud Agent。否则您的系统可能无法正常运行。

语法	描述	示例
（“请参见”）	将您转向附加信息的参考页面。	（请参见第 20 页上的“注册打印机”）

附加信息

可通过以下资源找到所需信息。

项目	含义
目标用户	本手册适用于熟悉以下打印项目的网络用户和管理员。 • 使用 Samsung 产品进行扫描 • 网络协议 - 代理，DNS • Samsung Cloud 服务
产品支持信息	请联系 Samsung 打印机服务。 http://www.samsungprinter.com
兼容设备	请访问以下网站。 https://www.samsungcloudprint.com/

用户手册信息

术语

术语	含义
SCP	是 **Samsung Cloud Print** 的缩写。
USB	USB（通用串行总线）内存设备提供各种内存容量和额外空间，可用于存储或携带文档、演示文稿、音乐和视频文件以及高分辨率照片等。

系统要求

有关未来 OS 发行版和客户支持的信息，请访问 Samsung 网站。

Microsoft® Windows®

必须安装 Internet Explorer 8 或更高版本以及 .NET Framework 3.5 或更高版本。

操作系统	要求（推荐）		
	CPU	**RAM**	可用硬盘空间
Windows® XP Service Pack 3	Intel® Pentium® III 933 MHz (Pentium IV 1 GHz)	128 MB (256 MB)	1.5 GB
Windows Server® 2003 SP2 或更高版本	Intel® Pentium® III 933 MHz (Pentium IV 1 GHz)	128 MB（512 MB）	1.25 GB - 2 GB
Windows Server® 2008	Intel® Pentium® IV 1 GHz (Pentium IV 2 GHz)	512 MB (2 GB)	10 GB
Windows Vista®	Intel® Pentium® IV 3 GHz	512 MB（1 GB）	15 GB
Windows® 7	Intel® Pentium® IV 1 GHz 32 位或 64 位处理器或更高配置	1 GB（2 GB）	16 GB
	• 128 MB DirectX® 9 图形支持（使用 Aero 主题时） • DVD-R/W 驱动器		
Windows Server® 2008 R2	Intel® Pentium® IV 1.4 GHz (x64) 处理器（2 GHz 或更高频率）	512 MB (2 GB)	10 GB

操作系统	要求（推荐）		
	CPU	RAM	可用硬盘空间
Windows® 8 **Windows® 8.1** **Windows® 10** **Windows Server® 2016**	Intel® Pentium® IV 1 GHz 32 位或 64 位处理器或更高配置	2 GB（2 GB）	20 GB
	• 128 MB DirectX® 9 图形支持（使用 Aero 主题时） • DVD-R/W 驱动器		
Windows Server® 2012 **Windows Server® 2012 R2**	Intel® Pentium® IV 1.4 GHz (x64) 处理器（2 GHz 或更高频率）	512 MB (2 GB)	32 GB

Mac

操作系统	要求（推荐）		
	CPU	RAM	可用硬盘空间
Mac OS X 10.7 - 10.11	• Intel® 处理器	2 GB	4 GB

1. 安装和卸载 Samsung Cloud Print

本章包含安装和卸载 **Samsung Cloud Print** (Windows) PC 应用的相关信息。开始安装前，执行环境检查。

本章内容如下。

- 安装 Samsung Cloud Print 8
- 卸载 Samsung Cloud Print 15

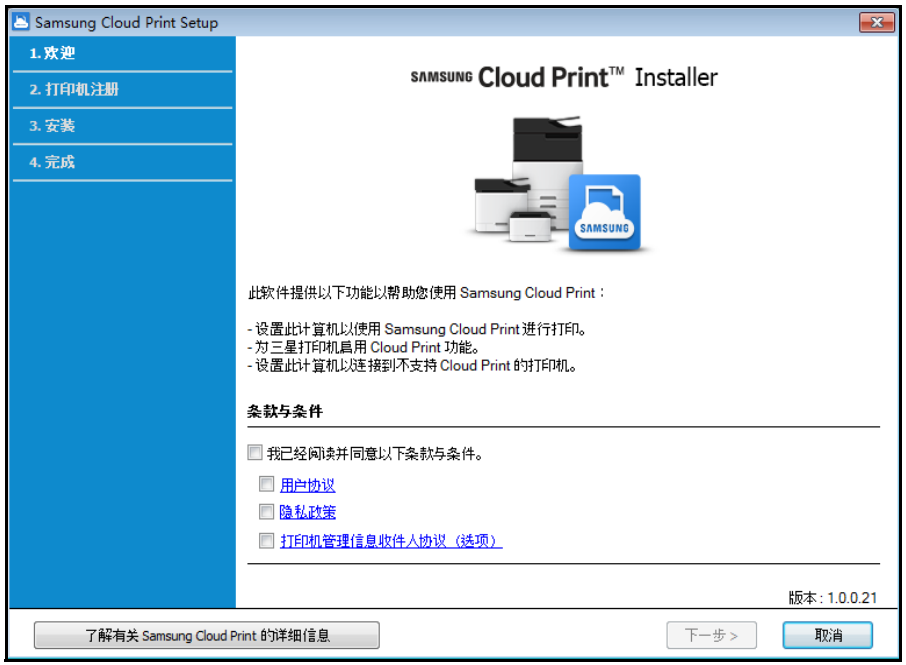
- 运行环境检查。
- 要使用 PC 应用，您需要安装移动应用并向 **Samsung Cloud** 服务注册所使用的电话号码。
- 从 Samsung 网站 (https://www.samsungcloudprint.com/) 下载 **Samsung Cloud Print** PC 应用安装程序。
- 安装屏幕可能与实际屏幕不同，这取决于固件/驱动程序版本。
- 最多可注册 5 台打印机。（可注册打印机数量可能因服务政策不同而异。）

安装 Samsung Cloud Print

Windows

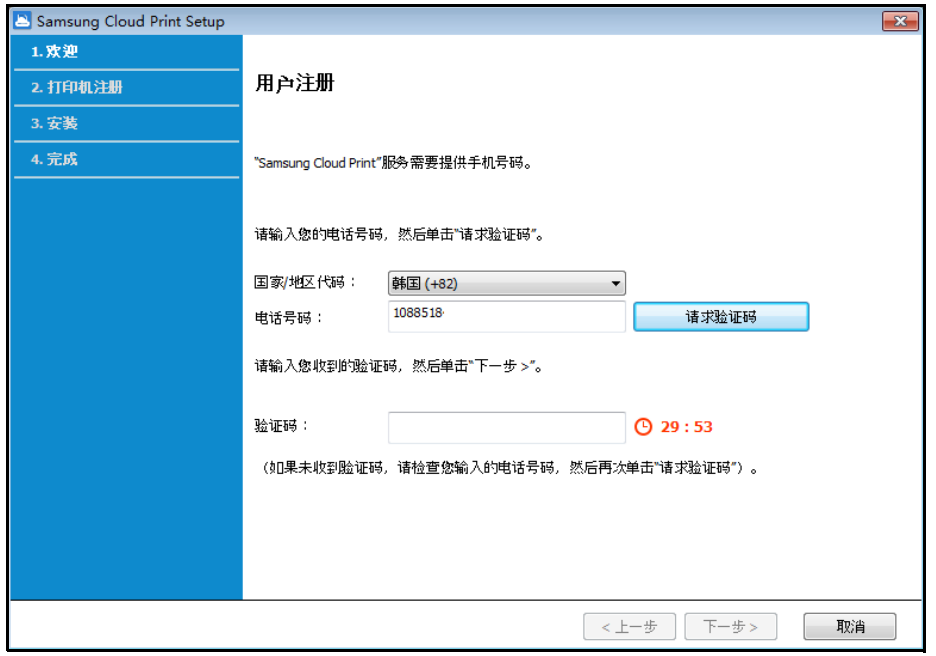
1 从 Samsung 网站 (https://www.samsungcloudprint.com/) 下载 **Samsung Cloud Print** PC 应用。

2 运行下载的 **Samsung Cloud Print** PC 应用。同意服务条款和条件，然后单击**下一步**按钮。



3 输入安装 **Samsung Cloud Print** 移动应用时使用的电话号码，单击**请求验证码**按钮。

然后，输入收到的验证码并选择**下一步**按钮。



安装 Samsung Cloud Print

4 选择打印机连接方法并向 **Samsung Cloud** 服务注册，然后选择**下一步**按钮。

- **USB:** 搜索连接到 USB 的打印机。
- **网络:** 搜索连接到网络的打印机。

选择**网络**，然后按**下一步**按钮。如果搜索结果中找不到对应打印机，请检查打印机是否已开启或者计算机是否连接到网络，然后按**再次搜索**重新搜索。

- **在不注册的情况下安装:** 如果希望不注册打印机就通过 **Samsung Cloud** 使用打印服务，请选择此项。

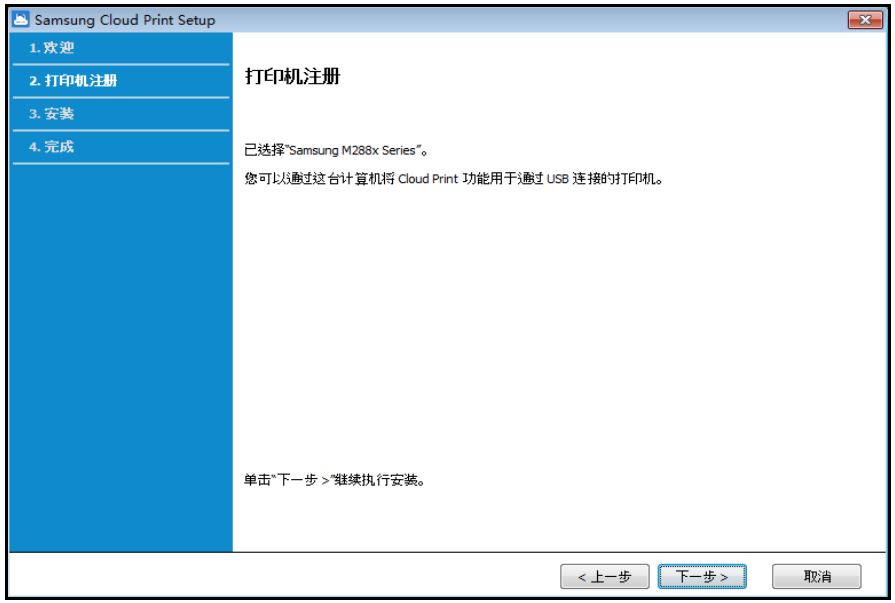
5 以下屏幕可能因 **Samsung Cloud Print** 环境不同而异。选择此屏幕中的**下一步**按钮。

屏幕中显示的型号名称可能因连接的打印机不同而异。

- **如果打印机连接到 USB**

  如果要在 PC 上安装 **Samsung Cloud Print** 应用后注册打印机，选择**下一步**按钮。

要使用 **Samsung Cloud Print** 服务，准备安装应用的 PC 必须已开启。

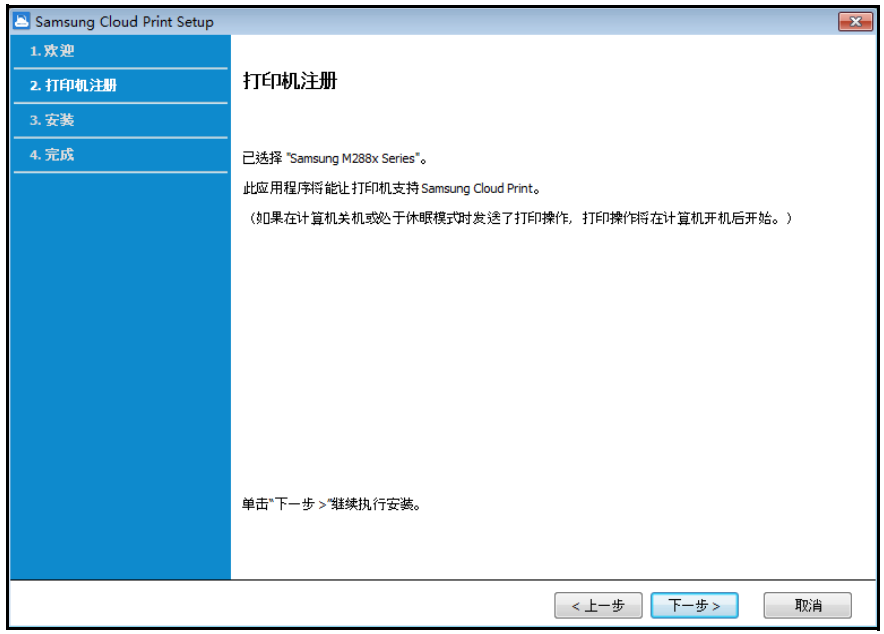


安装 Samsung Cloud Print

- 如果打印机不支持 **Samsung Cloud Print**

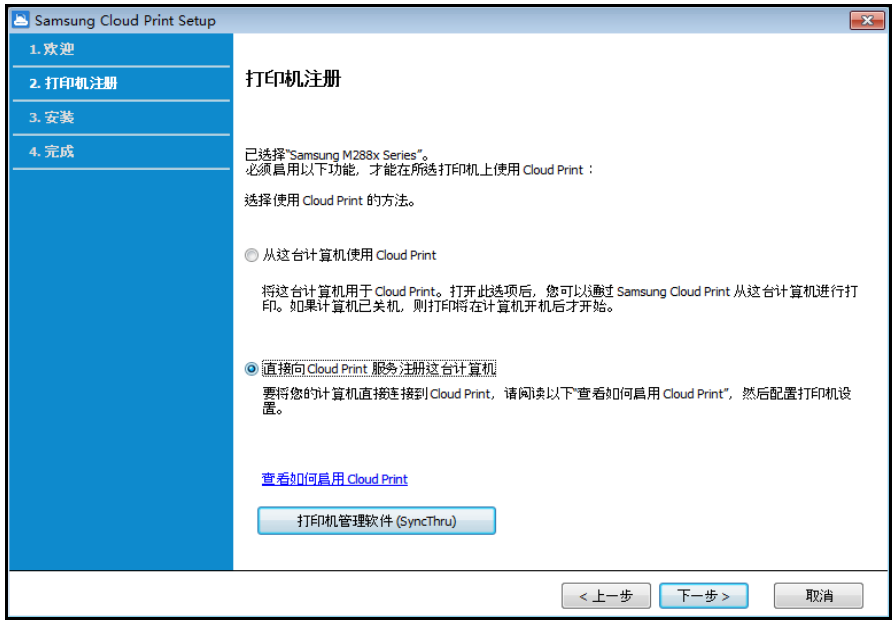
  如果已选择**网络**作为打印机连接方法，并且您希望在 PC 上安装 **Samsung Cloud Print** 应用后注册打印机，选择**下一步**按钮。

要使用 **Samsung Cloud Print** 服务，准备安装应用的 PC 必须已开启。



- **如果出现以下屏幕**

  如果已选择**网络**作为打印机连接方法，您可以将选定打印机的 **Samsung Cloud Print** 功能直接设置为使用 **Samsung Cloud Print** 服务功能。选择所需项，选择**下一步**按钮。



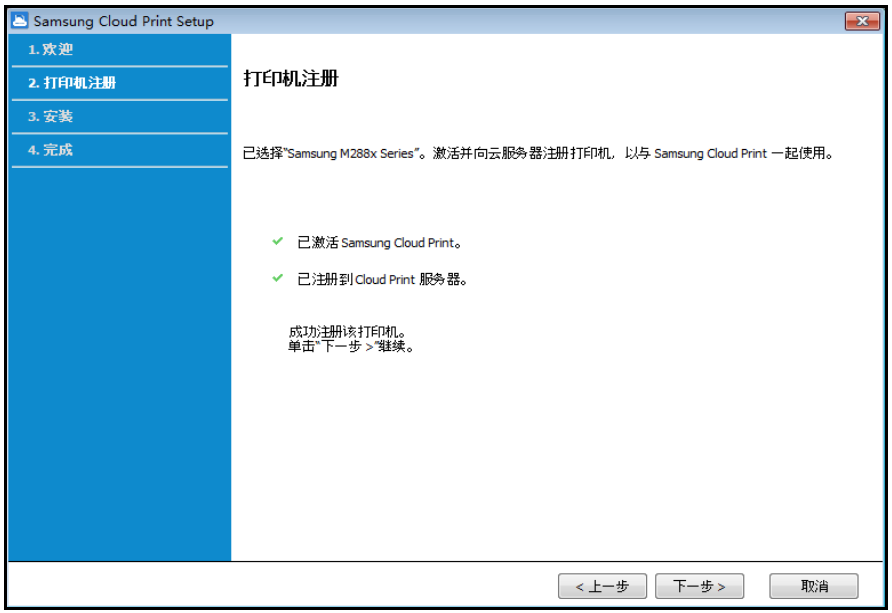
- **查看如何启用 Cloud Print:** 它说明了如何直接设置已连接打印机的 **Samsung Cloud Print** 功能。

安装 Samsung Cloud Print

- **从这台计算机使用 Cloud Print:** 在当前计算机上安装 **Samsung Cloud Print** 应用后，注册打印机。如果这样，要使用 **Samsung Cloud Print** 服务，准备安装应用的 PC 必须开启电源。

- **如果出现以下屏幕**

  已选择将**网络**作为打印机连接方法，已选择支持 **Samsung Cloud Print** 的网络打印机。打印机的 **Samsung Cloud Print** 功能已自动启用。当出现打印机注册窗口时，按**下一步**按钮。



6 现在安装 **Samsung Cloud Print** 移动应用和软件打印机驱动程序。

7 安装完成时，选择**确定**按钮退出安装程序。

Mac

1 从 Samsung 网站 (https://www.samsungcloudprint.com/) 下载 **Samsung Cloud Print** PC 应用。

2 运行下载的 **Samsung Cloud Print** PC 应用。同意服务条款和条件，然后单击**下一步**按钮。

安装 Samsung Cloud Print

3 输入安装 **Samsung Cloud Print** 移动应用时使用的电话号码，单击**请求验证码**按钮。

然后，输入收到的验证码并选择**下一步**按钮。

4 选择打印机连接方法并向 **Samsung Cloud** 服务注册，然后选择**下一步**按钮。

- **USB:** 搜索连接到 USB 的打印机。
- **网络:** 搜索连接到网络的打印机。

选择**网络**，然后按**下一步**按钮。如果搜索结果中找不到对应打印机，请检查打印机是否已开启或者计算机是否连接到网络。然后按**再次搜索**重新搜索。

- **在不注册的情况下安装:** 如果希望不注册打印机就通过 **Samsung Cloud** 使用打印服务，请选择此项。

安装 Samsung Cloud Print

5 输入密码并单击**确定**。

6 以下屏幕可能因 **Samsung Cloud Print** 环境不同而异。选择此屏幕中的**下一步**按钮。

屏幕中显示的型号名称可能因连接的打印机不同而异。

- **如果打印机连接到 USB**

  如果要在 PC 上安装 **Samsung Cloud Print** 应用后注册打印机，选择**下一步**按钮。

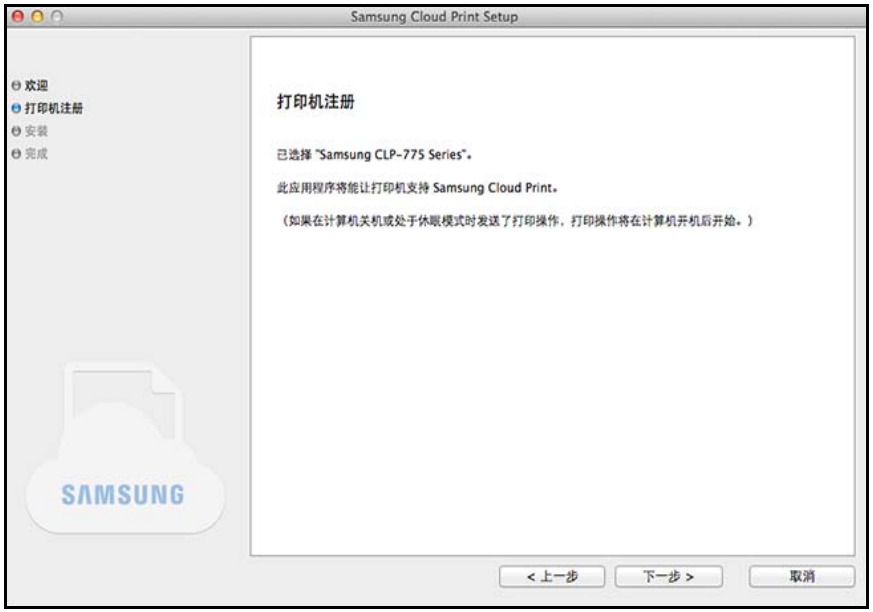
要使用 **Samsung Cloud Print** 服务，准备安装应用的 PC 必须已开启。

安装 Samsung Cloud Print

- **如果出现以下屏幕**

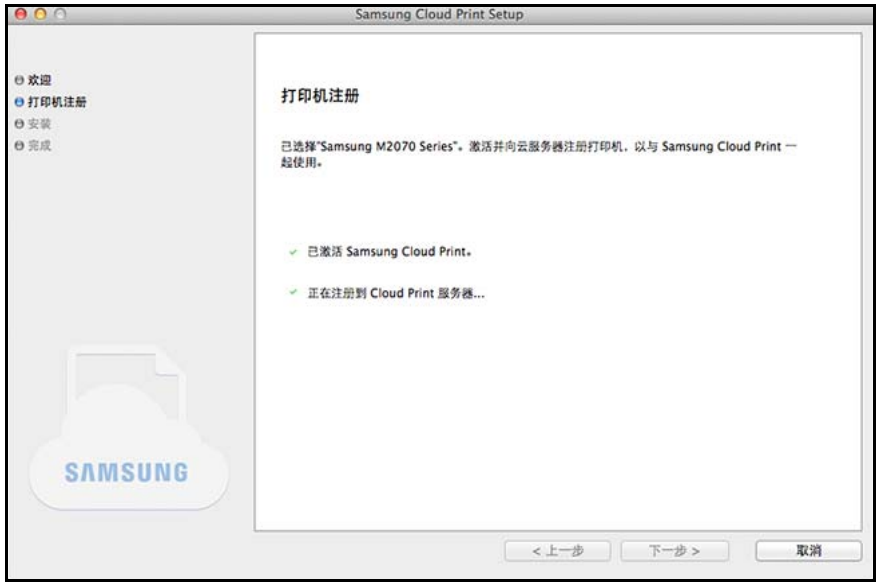
  如果已选择**网络**作为打印机连接方法，并且您希望在 PC 上安装 **Samsung Cloud Print** 应用后注册打印机，选择**下一步**按钮。

要使用 **Samsung Cloud Print** 服务，准备安装应用的 PC 必须已开启。



- **如果出现以下屏幕**

  已选择支持 **Samsung Cloud Print** 的网络打印机。打印机的 **Samsung Cloud Print** 功能已自动启用。当出现打印机注册窗口时，按**下一步**按钮。



7 现在安装 **Samsung Cloud Print** 移动应用和软件打印机驱动程序。

8 安装完成时，选择**确定**按钮退出安装程序。

卸载 Samsung Cloud Print

Windows

1. 从**开始**选择**所有程序** > **Samsung Printers** > **卸载 Samsung 打印机软件**。
2. 当**卸载 Samsung 打印机软件**程序运行时，阅读屏幕上的具体内容并选择**下一步**按钮继续卸载。
3. 选择 **Samsung Cloud Print**，按**完成**按钮即可卸载软件。

Mac

1. 单击**应用程序**文件夹 > **Samsung** > **打印机软件卸载程序**。
2. 当显示用于卸载 Samsung 打印机软件的程序时，阅读详细信息并单击**继续**。
3. 选择 **Samsung Cloud Print**，按**继续**按钮卸载软件。

2. 入门

本章包含如何使用 Samsung Cloud Print 的相关信息。

本章内容如下。

- **Samsung Cloud Print (Windows/Mac) 介绍** **17**
- **要求** **18**

Samsung Cloud Print (Windows/Mac) 介绍

Samsung Cloud Print (Windows/Mac) 程序是一个可使用 **Samsung Cloud** 服务从计算机进行打印的解决方案。

您可以将文档发送给已注册 **Samsung Cloud** 的用户，或使用连接到 **Samsung Cloud** 的打印机打印文档。具体而言，您的计算机上已安装 **Samsung Cloud Print** (Windows) 程序的打印机可向 **Samsung Cloud** 注册并通过 **Samsung Cloud Print** 移动应用用于打印。

如果连接到网络或 USB 的产品已注册该程序，还可以使用它在移动应用中进行打印。

要求

- 安装 **Samsung Cloud Print** 的计算机必须连接到 Internet，才能访问 **Samsung Cloud Print** 服务。
- 要向 **Samsung Cloud** 注册的打印机必须通过 USB 或网口正确连接到装有 **Samsung Cloud Print** 的计算机，并且打印机必须已开启。
- 只使用 USB 端口的打印机无法向 **Samsung Cloud Print** 移动应用注册。

  这种情况下，请通过计算机上安装的 **Samsung Cloud Print** 程序进行注册。
- 要注册打印机，**Samsung Cloud Print** 程序需要通过 **Samsung Cloud Print** 移动应用向 **Samsung Cloud** 注册的电话号码。如果没有已注册的电话号码，将无法注册打印机。
- 向 **Samsung Cloud Print** 注册的打印机数量有限，一旦达到允许的最大数量，将无法继续添加打印机。

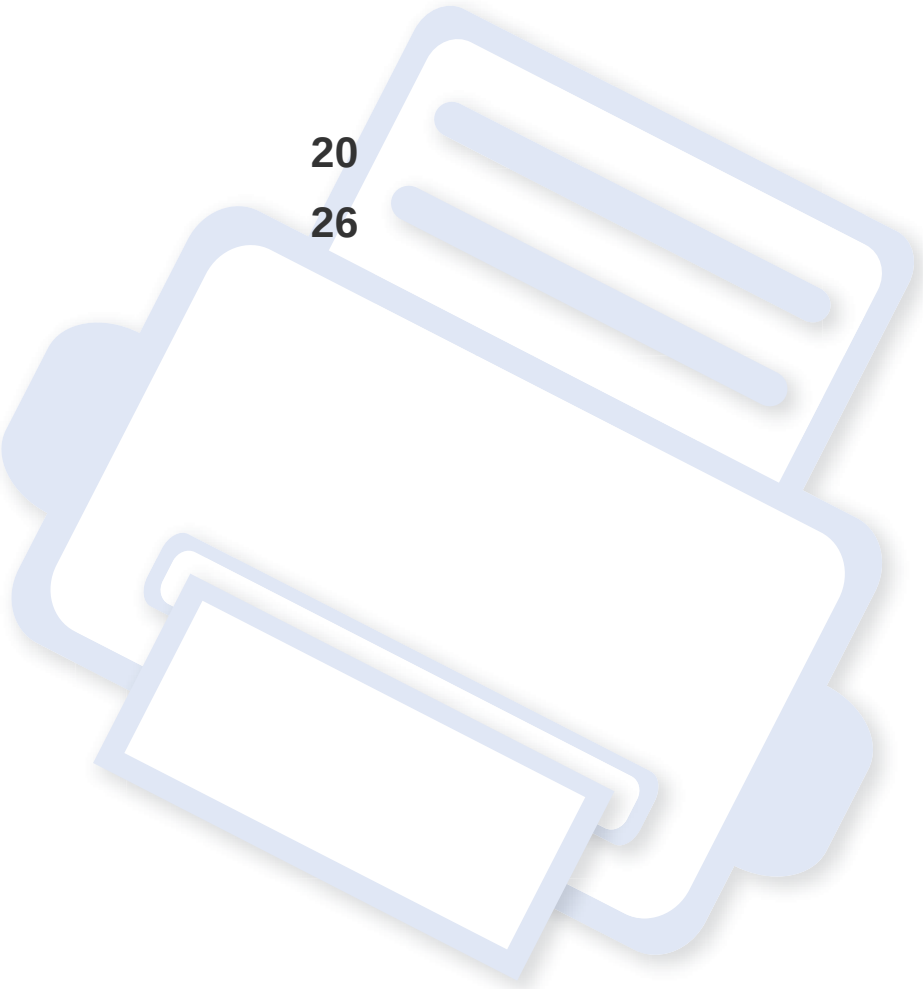
  当由于这个最大数量限制导致无法通过 **Samsung Cloud Print** 程序注册打印机时，可删除 **Samsung Cloud Print** 移动应用中已注册的打印机，然后重试。
- **Samsung Cloud Print** 程序不支持某些打印机。您可以通过 https://www.samsungcloudprint.com/ 检查支持的打印机。

3. 注册打印机和打印

本章描述了如何在已安装 **Samsung Cloud Print** 程序的计算机上向已注册 **Samsung Cloud** 的用户或打印机发送文档，以及如何注册打印机（它连接的计算机已安装 **Samsung Cloud**）。

本章内容如下。

- 注册打印机 **20**
- 发送和打印文档 **26**



注册打印机

可注册 PC 上已注册的打印机。可通过移动应用查看已注册的打印机。

屏幕可能与实际屏幕不同，这取决于固件/驱动程序版本。

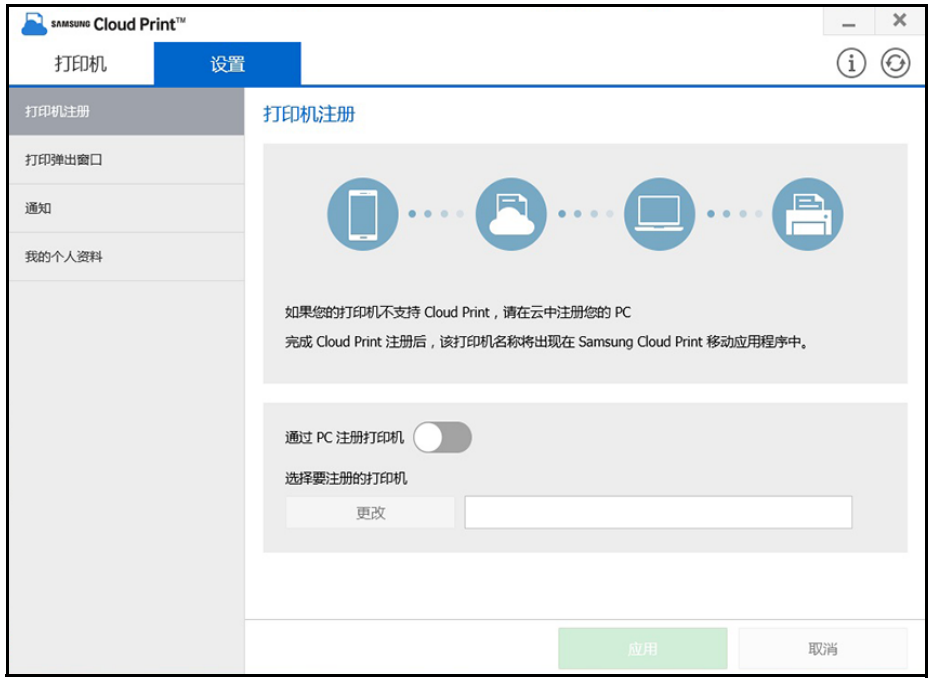
Windows

注册打印机

1 从**开始菜单**选择**所有程序** > **Samsung Printers** > **Samsung Cloud Print**，运行程序。

2 您可以选择要向 **Samsung Cloud** 注册的打印机，并通过**设置** > **打印机注册**更改用户信息。

如果要更改打印机，按**更改**按钮搜索新的打印机。选择一台打印机，然后按**应用**按钮更改打印机。如果关闭**通过PC注册打印机**，它不会显示在移动应用中。



注册打印机所使用的电话号码必须输入**我的个人资料**中。

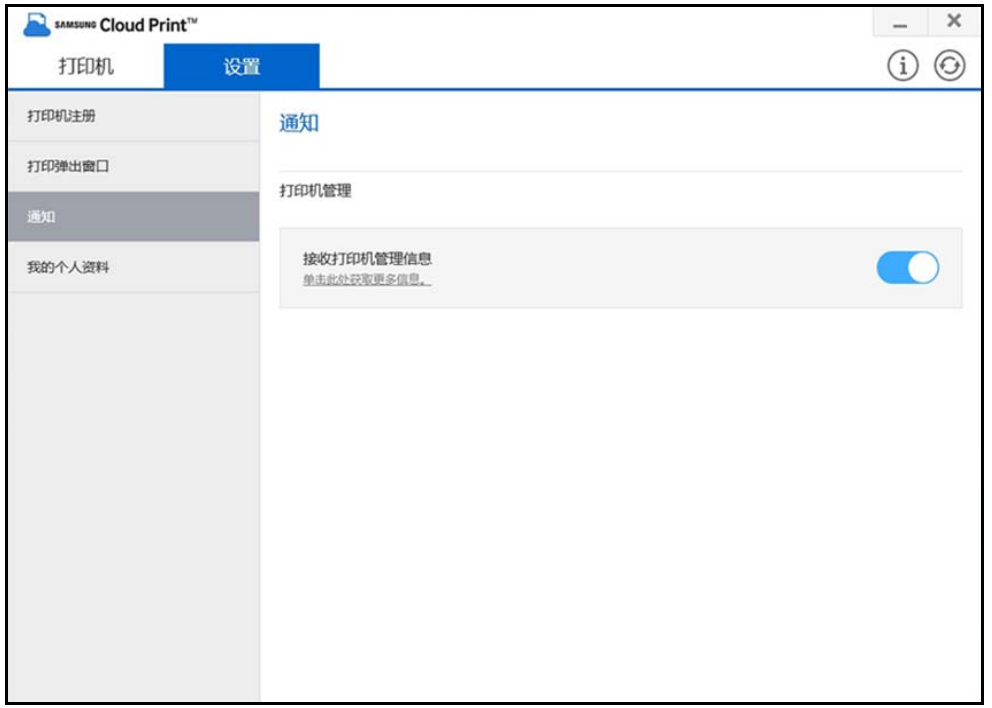
注册打印机

打印弹出窗口

您可以选择**打印弹出窗口**选项。如果关闭**打印弹出窗口**，则不会出现提示您选择文档并将它们发送到 My Drive、打印机或朋友的弹出窗口。您只能在应用程序中直接打印文档。

通知

您可以选择通知选项。如果启用通知选项，您注册的电话号码将收到打印机管理信息，如墨粉信息。

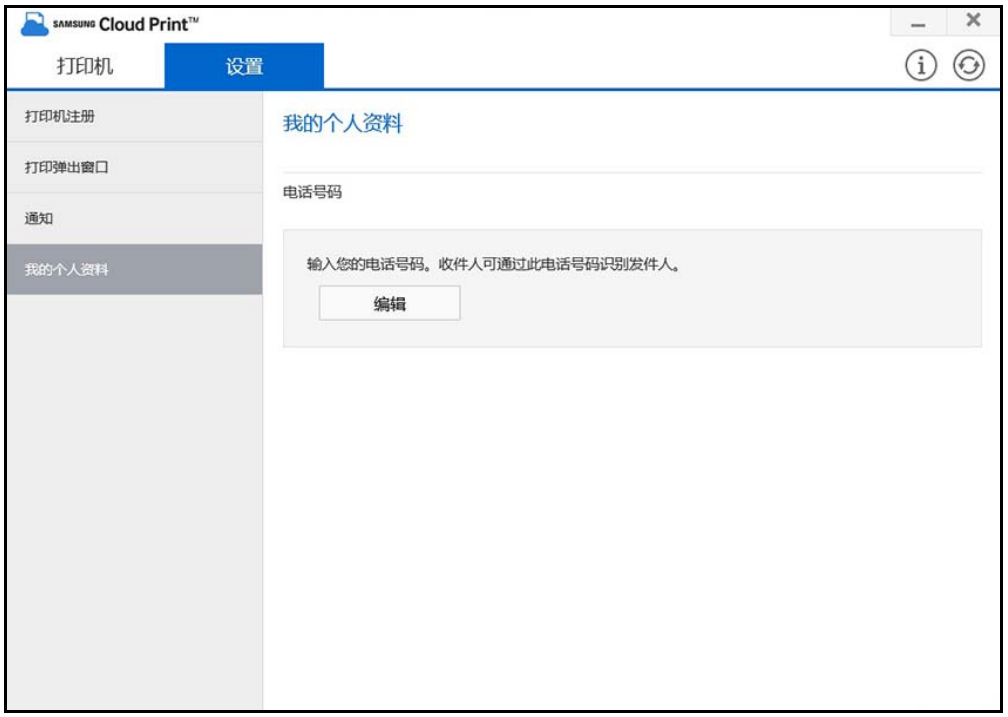


注册打印机

我的配置文件

您可以通过**我的个人资料**更改注册的电话号码。

如果更改了电话号码，将删除使用之前的电话号码注册的打印机，并且 PC 上会显示使用新电话号码注册的打印机。



注册打印机

Mac

注册打印机

1 从**开始菜单**选择**应用程序** > **Samsung Printers** > **Samsung Cloud Print**，运行程序。

2 您可以选择要向 **Samsung Cloud** 注册的打印机，并通过**设置** > **打印机注册**更改用户信息。

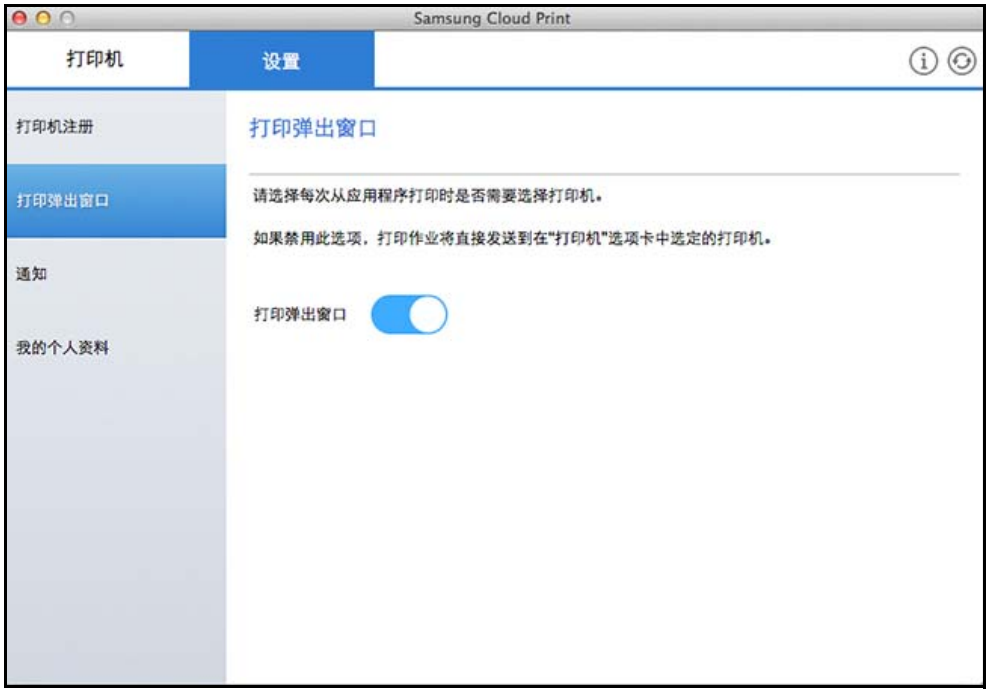
如果要更改打印机，按**更改**按钮搜索新的打印机。选择一台打印机，然后按**应用**按钮更改打印机。如果关闭**通过PC注册打印机**，它不会显示在移动应用中。

注册打印机所使用的电话号码必须输入**我的个人资料**中。

注册打印机

打印弹出窗口

您可以选择**打印弹出窗口**选项。如果关闭**打印弹出窗口**，则不会出现提示您选择文档并将它们发送到 My Drive、打印机或朋友的弹出窗口。您只能在应用程序中直接打印文档。



通知

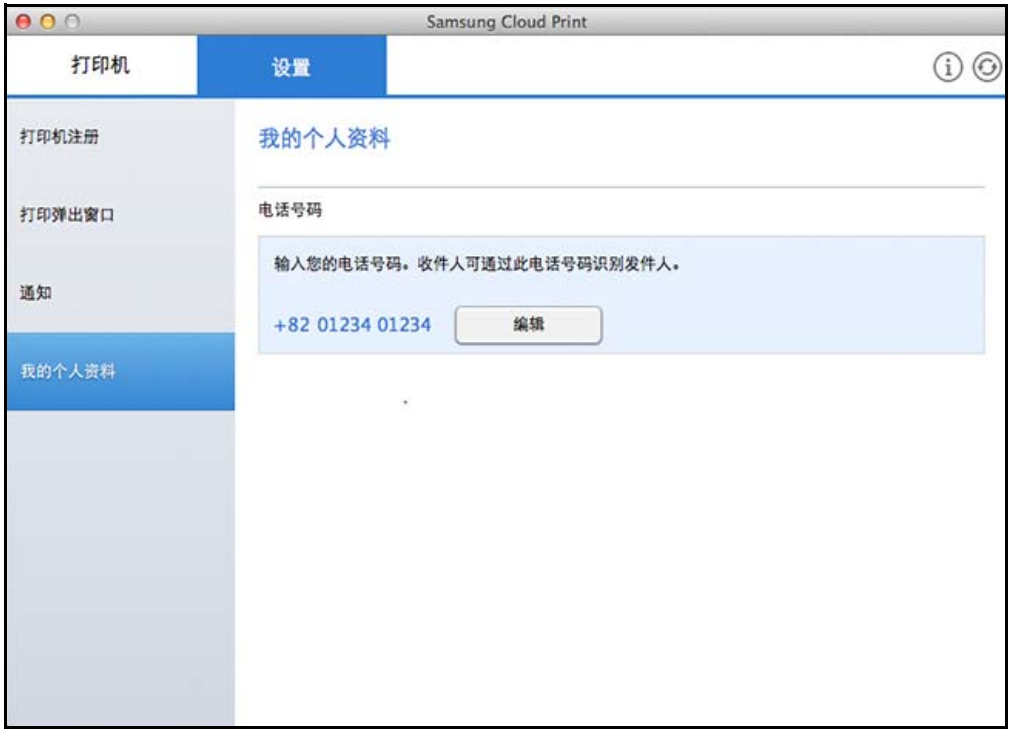
您可以选择**通知**选项。如果启用通知选项，您注册的电话号码将收到打印机管理信息，如墨粉信息。通知栏显示产品状态。

注册打印机

我的配置文件

您可以通过**我的个人资料**更改注册的电话号码。

如果更改了电话号码，将删除使用之前的电话号码注册的打印机，并且 PC 上会显示使用新电话号码注册的打印机。



发送和打印文档

本章说明如何通过 **Samsung Cloud Print** 从应用程序向已注册 **Samsung Cloud** 的用户（电话号码）发送文档以及如何使用打印机进行打印。

- 屏幕可能与实际屏幕不同，这取决于固件/驱动程序版本。
- 发送打印作业时会将源文档创建到打印数据中。此时，生成的打印数据在大小上可能超出原先的文档。如果打印数据的大小超出最大可传输值，则无法发送数据。

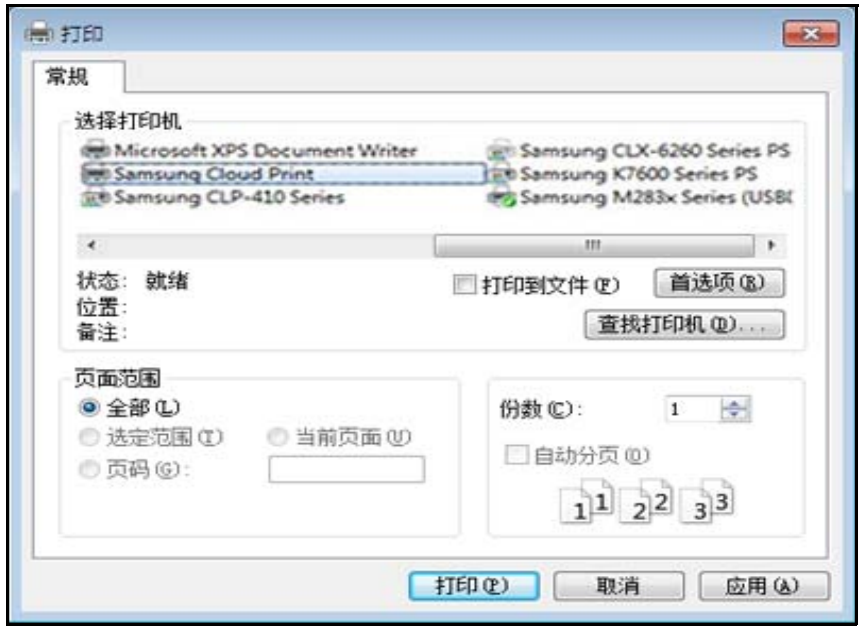
Windows

将 Microsoft Word 等可打印应用中创建的打印作业发送给已注册 **Samsung Cloud** 的用户。

1 减少待发送页数可减小打印数据。

2 从**文件**菜单中选择**打印**。

3 从打印机列表中选择 **Samsung Cloud Print**，选择**打印**按钮运行 **Samsung Cloud Print**。



4 单击**发送**按钮将文档发送到My Cloud、打印机或朋友。

以下显示可发送文档的目标列表。

- **发送到我的驱动器:** 发送到自己的 **Cloud**。
- **打印机:** 发送到移动应用或 PC 中的已注册打印机。如果您的朋友在移动应用中共享了他们的打印机，您可以发送到朋友的打印机。
- **好友:** 使用向 **Samsung Cloud** 注册的用户电话号码即可发送文档。

- 要发送文档，输入的电话号码必须已注册 **Samsung Cloud**。
- 要修改或删除已注册打印机信息，右键单击打印机。

Mac

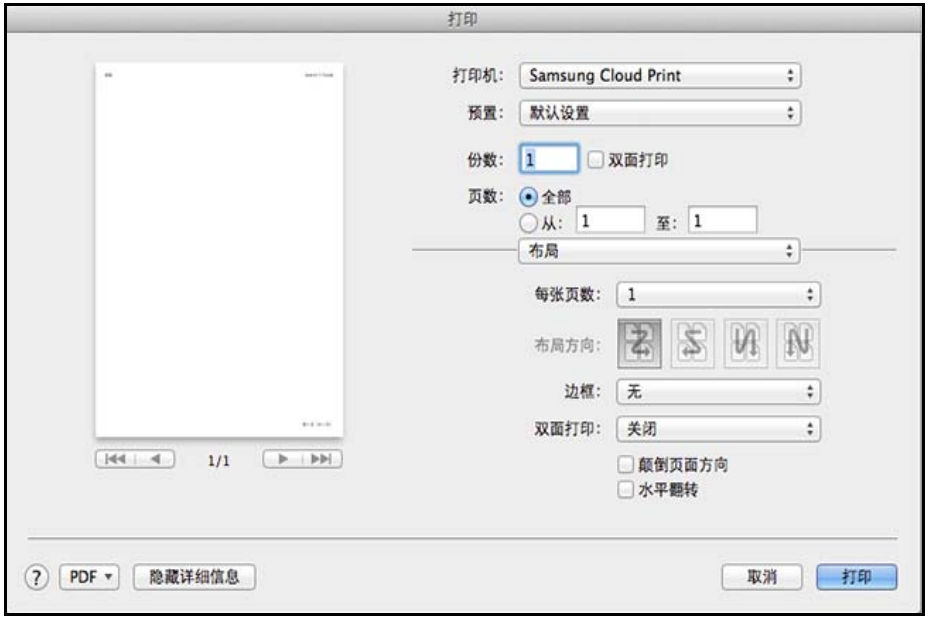
1 减少待发送页数可减小打印数据。

2 从**文件**菜单中选择**打印**。

3 从打印机列表中选择 **Samsung Cloud Print**。

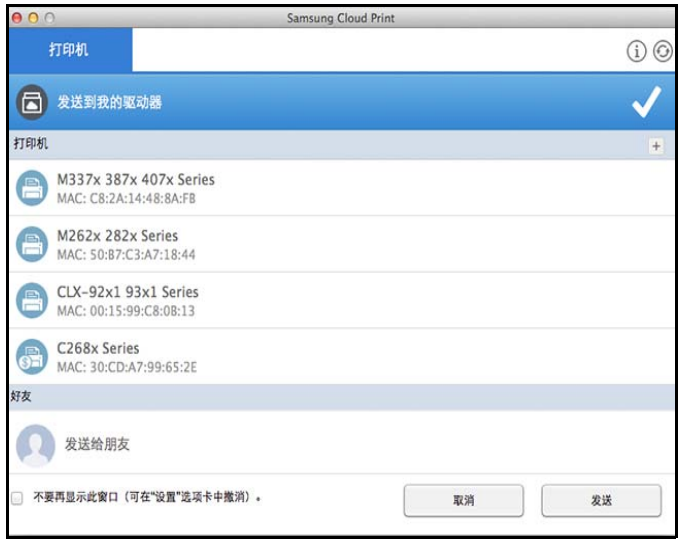
发送和打印文档

4 选择纸张尺寸、方向和其他选项，然后单击**打印**。



5 单击**发送**按钮将文档发送到My Cloud、打印机或朋友。

以下显示可发送文档的目标列表。



- **发送到我的驱动器:** 发送到自己的 **Cloud**。
- **打印机:** 发送到移动应用或 PC 中的已注册打印机。如果您的朋友在移动应用中共享了他们的打印机，您可以发送到朋友的打印机。
- **好友:** 使用向 **Samsung Cloud** 注册的用户电话号码即可发送文档。

- 要发送文档，输入的电话号码必须已注册 **Samsung Cloud**。
- 要编辑或删除已注册的打印机，请选择相应打印机，然后右键单击。

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